

Further information

Contact any of these agencies to find out more. They are all working together to help keep Wiltshire warm.

	<p>Benefits and energy tariff advice (Wiltshire Citizens Advice)</p>	<p>0844 375 2775 or 0300 456 8375 for mobile telephones www.cabwiltshire.org.uk</p>
	<p>Help for older people (Age UK Wiltshire and Age UK Salisbury District)</p>	<p>01380 735527 www.ageuk.org.uk/wiltshire 01722 335425 www.ageuk.org.uk/salisburydistrict</p>
	<p>Wiltshire Community First Good Neighbours Team, Community Transport and Community First Oil</p>	<p>01380 722475 www.communityfirst.org.uk</p>
	<p>Home Improvements and energy advice (Ridgeway Care & Repair)</p>	<p>01380 829009 text phone 07720 700200 email wcr@asterliving.co.uk www.asterliving.co.uk</p>
	<p>Surviving Winter Grants (Wiltshire and Swindon Community Foundation)</p>	<p>Contact any of these agencies listed who can make an application for your client.</p>
	<p>Home energy efficient officer (Wiltshire Council)</p>	<p>01722 434349 www.warmandwell.co.uk 0800 512012</p>

Wiltshire Warmth

Funded by the Department of health



How to stay warm and healthy at home

Sources of help for your clients

Referral guide for customer facing practitioners:

- Combat fuel poverty
- How to access grants
- Benefit advice
- How to find the best energy tariff and payment method
- Information on insulation and heating.



Photo: 'Citizens Advice' © Justin Piperger

Working in partnership with

Wiltshire Council
Where everybody matters

Age UK Salisbury & Age UK Wiltshire

Provide information and support to older people.

- Benefit advice
- Switching energy supplier
- Switching energy tariff
- Carry out home energy check
- Information about grant applications
- Free home energy check

Ridgeway Care & Repair (part of Aster Living)

- General advice on how to remain warm, safe and independent at home
- Support with arranging private works with reputable contractors
- Information on heating, insulation repairs or other grants available

Community Foundation for Wiltshire & Swindon

Administer Surviving Winter grants of £125 or £250 (depending on circumstances) to:

- Pay fuel bills
- Purchase coal, oil or an oil heater
- Top up electricity meters
- Purchase a pair of warm slipper or a blanket

Contact the partners shown on the reverse of this leaflet for an application form.

Wiltshire NHS

NHS Wiltshire is a partner in Wiltshire Warmth, focusing on reducing the poor physical and mental health associated with fuel poverty. For information on how to stay healthy in winter, see Winter Health on NHS Choices at: www.nhs.uk



Wiltshire Citizens Advice

Provides information & advice on a range of subjects, including:

- Benefit advice
- Fuel efficiency
- Switching between tariffs
- Fuel debt

Community First - Wiltshire Good Neighbour Scheme & Community Transport

Local Good Neighbour Co-ordinators can provide information and support on a range of topics such as:

- Keeping homes warm and how to stay healthy during the cold winter months.
- How to get essential shopping and prescriptions when the weather is bad.
- Arranging transport for GP or hospital appointments

Community First Oil Scheme

CF oil is a new community based oil buying scheme for across the whole of Wiltshire, working to bring down the cost of heating oil for its members:

- We negotiate the best price from a whole range of suppliers
- Annual membership fee is £20 (which many members have saved on their first order)
- One big order means less lorries on the road making it better for the environment!

Wiltshire Council

Wiltshire Council Warm and Well Insulation scheme. Home energy efficiency officer provides advice on how to:

- Make homes warmer & more energy efficient
- Save money on heating bills
- Insulation
- Draught proofing
- Heating systems